

DL International Privacy Policy

Effective Date: 09/30/2024

1. Introduction

At DL International, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and protect your data when you interact with our website.

2. Data Collection

We may collect the following personal information from you when you submit your details via our contact form:

- Full Name
- Email Address
- Phone Number
- Subject of Inquiry
- Any other information you voluntarily provide in your message

3. Purpose of Data Collection

The personal information we collect is used exclusively for the following purposes:

- To respond to your inquiries and provide customer support.
- To follow up on your requests and maintain communication regarding our services.
- To improve our website and customer service experience.

In addition, by submitting your information, you expressly consent to receive communications from us via:

- Text Messages (SMS)
- Phone Calls
- Emails

These communications will be in response to your inquiries, promotional offers, updates about our services, or customer service follow-ups.

We do not collect or use personal information for purposes other than those mentioned above unless we receive your explicit consent.

4. Data Sharing and Disclosure

We **do not** share, sell, or rent any personal information to third parties or affiliates for marketing purposes. This includes phone numbers, email addresses, and other personal data, except as required under the following circumstances:

- When required by law, regulation, or government request.
- To trusted service providers who assist us in operating our website and services, as long as these parties agree to keep your information confidential and secure.

5. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this document, or as required by law. If you wish for your data to be removed, you can contact us to request deletion, and we will promptly comply with applicable regulations.

6. Your Rights

You have the following rights regarding your personal information:

- Right to Access: You can request a copy of the personal information we hold about you.
- Right to Correction: You may request to correct any inaccurate or incomplete data.
- Right to Deletion: You may request the deletion of your personal information.
- Right to Withdraw Consent: You may withdraw your consent to our use of your personal data, including your consent to receive communications, at any time by contacting us.

To exercise any of these rights, please contact us at *info@dlinternationalgroup.com*

7. Data Security

We employ industry-standard security measures to protect your personal information from unauthorized access, use, alteration, or disclosure. However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure.

8. Changes to This Policy

We reserve the right to update or modify these Terms and Conditions at any time. Any changes will be effective immediately upon posting on this website, and the updated version will include the date of the latest revision. We encourage you to review this document regularly to stay informed about how we are protecting your personal data.